



27607 State Road 56 #108 – Wesley Chapel, FL - 33543

October 27, 2006

Dear HydroMassage,

I'm so happy I chose the HydroMassage bed over the other options available for my spa package! I think the price was very reasonable and the ordering process was smooth and painless. I chose the HydroMassage because I love the features of this equipment: the heat, the ability to adjust the intensity of the massage and the location it focuses on. Also, I love that you can lie face up; this bed is very comfortable!

Everyone who tries the HydroMassage, loves it. I had one customer come in complaining of a sore neck and upper back. She laid on the bed for 15 minutes and felt much better after her session! Most customers come in and feel like they are being pampered when they use the HydroMassage.

We primarily sell HydroMassage sessions as part of our Elite Spa package for \$114.95 per month. We show it to all customers as part of our tour, explain its features and benefits and give them a quick demonstration of how the bed feels. Although our package is the most popular, we also sell individual HydroMassage sessions for \$30 for a 15 minute session.

I recommend this unit because its user friendly, reasonably priced, has great features, the customers love it and it is easy to clean and maintain. I definitely feel that the HydroMassage puts us a step above the rest of the tanning salons. It has helped us reach a different clientele; now mostly everyone is a potential customer!

Thanks, HydroMassage!

A handwritten signature in cursive script that reads "Julie Spencer".

Julie Spencer
Owner, Planet Beach,
Wesley Chapel, FL